

Economy and Resources Scrutiny Committee 2022 - 2023 QUARTER 4												APPENDIX 1		
												Year on year Qtr 4 comparisons		
Indicator	Title	Return Format	Reported	What is best	2019/2020	2020/2021	2021/2022	2022/2023 - Qtr 1	2022/2023 - Qtr 2	2022/2023 - Qtr 3	2022/2023 - Qtr 4	Qtr 4 - 2020/2021 compared to 2019/2020	Qtr 4 - 2021/2022 compared to 2020/2021	Qtr 4 - 2022/2023 compared to 2021/2022
CUL 080a	Town centre footfall weekly average	Number	Monthly	Higher	No data available	139,536	274,444	313,355	297,496	267,215	251,691	NA	↑	↓
ECI 104	% of major planning applications decided within 13 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	87.1%	80.0%	100.0%	75.0%	77.8%	80.0%	85.0%	↓	↑	↓
ECI 105	% of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	87.4%	76.4%	88.5%	97.4%	95.9%	94.2%	92.7%	↓	↑	↑
ECI 106	24 months to date % of non major planning development decisions within 8 weeks or within agreed time (EoT)	Percentage	Quarterly	Higher	88.8%	86.7%	87.3%	88.1%	88.4%	89.8%	90.3%	↓	↑	↑
ECI 321	Monthly unemployed claimant count	Percentage	Monthly	Lower	4.83%	7.22%	4.57%	4.15%	4.33%	4.26%	4.33%	↓	↑	↑
ECI 327	Economically active rate	Percentage	Quarterly	Higher	80.0%	77.8%	81.1%	79.2%	79.0%	79.1%	80.2%	↓	↑	↓
ECI 329	Average annual income - Darlington residents	£	Annually	Higher	£23,520	£24,146	£24,784	No data available			£26,184	↑	↑	↑
ECI 330	Average annual income - Darlington employees	£	Annually	Higher	£23,658	£23,299	£24,689				£25,552	↓	↑	↑
ECI 401	New homes delivered against annual target	Number	Quarterly	Higher	537	545	511	199	341	429	495	↑	↓	↓
FHR 001	Number of FTE working days lost due to sickness (excluding schools)	Average Days	Monthly	Lower	8.7	6.7	8.2	2.1	4.9	7.5	9.7	↑	↓	↓
FHR 003	Number of reportable employee accidents / ill health	Number	Quarterly	Lower	4	5	12	3	4	11	15	↓	↓	↓
FHR 008	Number of complaints upheld by the Local Government Ombudsman/Housing Ombudsman	Number	Quarterly	Lower	6	5	7	0	3	5	6	↑	↓	↑
FHR 009	Number of complaints upheld by the Information Commissioners Office	Number	Quarterly	Lower	2	1	2	0	1	3	6	↑	↓	↓
FHR 019	Staff turnover - Voluntary Leavers	Percentage	Quarterly	Lower	7.1%	6.6%	10.5%	2.2%	5.1%	8.1%	10.0%	↑	↓	↑
HBS 002	Amount in £s of Council Tax arrears collected	£	Monthly	Higher	£1,243,505	£1,234,774	£1,546,390	£399,427	£1,017,446	£1,588,231	£1,971,156	↓	↑	↑
HBS 003	Amount in £s of Housing Benefit overpayments recovered	£	Quarterly	Higher	£939,792	£646,397	£568,423	£141,970	£259,293	£512,888	£635,633	↓	↓	↑
HBS 009	% of Council Tax collected in year	Percentage	Monthly	Higher	96.2%	95.8%	94.9%	27.1%	53.0%	78.6%	96.1%	↓	↓	↑
HBS 010	% of Business Rates collected in-year	Percentage	Monthly	Higher	99.4%	97.1%	98.1%	40.6%	62.5%	85.4%	99.8%	↓	↑	↑
LGP 008	Contracted spend as a % of total non-salary spend	Percentage	Quarterly	Higher	86.7%	86.6%	85.6%	86.0%	83.7%	83.9%	83.9%	↓	↓	↓
REG 301	Environmental Health : % of food premises which are inspected within the financial year in which they are due	Percentage	Annually	Higher	94.1%	18.1%	43.5%	No data available			65.7%	↓	↑	↑

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REG 308	Environmental Health: % of premises broadly compliant for food hygiene	Percentage	Annually	Higher	96.1%	97.7%	98.5%				99.0%	↑	↑	↑
REG 312a	% of noise complaints investigated and completed within 6 weeks of the date of receipt (except where diary sheet returned)	Percentage	Quarterly	Higher	95.5%	97.7%	95.6%	96.7%	97.6%	96.6%	96.8%	↑	↓	↑
										Better than =	↑	8	12	14
										Not as good as =	↓	13	10	8
										The same as =	↔	0	0	0
										No comparative data	NA	1	0	0
										Total		22	22	22